

Corrigendum-02

Tender Ref No. :- BHU/CBT/2019-20/01

Tender Id :- 2019_BHU_430780_1

Tender Title :- Conduct of Computer Based Test (CBT) for Entrance Tests

S.No.	Content of Tender Doc. for Clarification	Points for Clarifications	Reply
1	Overall IT staff strength (Project Management/ Development/ Quality Assurance /Implementation/ Operations)	Having 500 to 1000 IT staff on roles of company is favourable to IT companies, as a model we hire and deploy manpower based on requirement of project and hence the same should not be a restrictive criteria for bidding to give fair chance to pure examination company like us.	Request not acceded to.
2	CMMI level (Organization) - Both Development and Services	Certifications CMMI level 3 or 5 for both services and development prescribe quality standards that are relevant for IT industry and not for conduct of examinations. Giving preference to agencies having such certifications is irrelevant under scope of this tender and provides unfair advantage to IT companies who may possess such certifications for activities other than examination work. Such clause is restrictive in nature as it keeps specialized examination services company at disadvantage in comparison to IT companies. We are sure BHU will consider and relax at this clause.	Request not acceded to. However, organizations having ISO certifications are also being given credence and specified weightages. Refer to attached corrigendum.

3	Capability in India [Owned Node with minimum 250 nodes in each center (Proof to be submitted)]	It should be relaxed to hired nodes instead of own nodes as the same is utilized based on project requirement.	Request not acceded to.
4	Tier III or above Primary and Secondary Data Centers having ISO [ISO 9001(Quality), ISO 27001 (Information Security), ISO 20000 (IT Services Management), ISO 22301(Business Continuity Management System)] certification	Certifications like ISO 20000 and ISO 22301 prescribe service management that are relevant for IT industry and not for conduct of examinations. Giving preference to agencies having such certifications is irrelevant under scope of this tender and provides unfair advantage to IT companies who may possess such certifications for activities other than examination work. Such clause is restrictive innature as it keeps specialized examination services company at disadvantage in comparison to IT companies. We are sure BHU will consider and relax at this clause.	Refer to attached corrigendum enclosures I to III.

5	The annual turnover after payment of tax of the bidder should be minimum Rs.100 crores in each of the three preceding financial years.	It should be relaxed to 75 CR for each Financial Year.	Request not acceded to
6	Data Centre certified as per the MeitY, Government of India Guidelines i.e. audited by Cert-In empaneled agency.	Need clarity on this	No change
7	The selected bidder shall securely install and implement Question Papers (in English and/or Hindi and /or other Indian/Foreign languages and others) for online test.	Please mention the list of foreign languages	The specification includes language specific P.G. subjects such as Nepali, German, French, Arabic, Persian, Russian& Chinese.
8	Please provide list of exam cities		See Annexure - XII of Bid document
9	Is metal frisking required or Pat frisking?		Frisking needs to be done by Hand Held Metal Detector so as to ensure that candidates do not carry any electronic device with them in the examination hall.
10	Please share drive wise candidate volume data		As per bid document
11	If CCTV services required?		Yes, required.Complete CCTV coverage from entry point entire duration of the examinations.

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1	3		Candidate volume - total number of applicants across approx. 100 tests could be approx. 1.5 -2 lakhs	The Financial bid is for upto 5 lakhs candidates and above – please confirm the expected volume based on historical date for the planned exams	The figure of applicants is based on the applications received by the University last year. During this year, it has been decided that PG Programmes will be conducted in CBT mode only whereas candidates of UG Programmes would be given an option to choose between paper and pen mode and CBT mode. With the above figure in mind, it is expected that nearly 2 lakhs candidates (UG & PG taken together) would be opting CBT this year. This is based on an assumption that only upto 15% of applicants of UG Programme would opt for CBT and there is a likelihood of 10% to 15 % increase in the total number of applicants over previous years. The estimated number of candidates who would be taking

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					entrance tests in the CBT mode has been projected between 1.5 to 2.5 lakhs. However, as this is an estimate only which may further go up, rates for upto 5 lakhs (and beyond 5 lakhs) candidates have been asked for. Hence no change.
2	107		Manufacturer's authorization	We assume this document is not relevant	It may not be applicable
3	91	Annexure X	Financial Bid	We assume that per candidate means per Scheduled candidate who is issued an admit card – pl confirm	Confirmed
4	89	Annexure IX	Marking criteria - 1.4.1	We request that the single session volume be reduced as : 30000-50000= 2 marks 50000-100000 = 7 marks >100000 = 10 marks	Request not acceded to
5			Criteria 1.2.2	CMMI for service – this criteria favours only a specific vendor – to be fair to all vendors we request that just as other govt organizations have done for their recent tenders this	Refer to attached corrigendum enclosures I to III.

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				can be changed to CMMI level 3/5 / ISO 20000 as ISO 20000 too is a IT services Management certification	
6			Criteria 1.4.2	To be fair to all vendors we request that this criteria be changed as follows : Upto 5 assignments = 5 marks 6-10 assignments= 7 marks 10assignments = 10 marks	Request not acceded to
7			Criteria 1.5.1	This criterion is favouring only a specific vendor – we request that to be fair to all vendors BHU should consider owned and hired nodes as all vendors have been successfully conducting large volume exams using hired nodes for many years and having owned nodes makes no difference to the process	Request not acceded to
			Criteria 1.5.2	As ISO 22301 certification is a recent certification and not used till date in Tender specifications – we request that this be removed and consideration be given to ISO 9001, ISO 27001, ISO 20000	Refer to attached corrigendum enclosures I to III.

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8	45		DC certified as per MEITY	We request that self declaration too should be allowed	Request not acceded to
9	29 and 30	Clause 28 Comparison of Bids	The Purchaser shall compare the evaluated prices of all substantially responsive bids established to determine the lowest evaluated bid. The comparison shall be on the basis of CIP-Carriage and Insurance Paid to (place of destination) prices for imported goods and EXW – ExWorks (named place of delivery) prices, plus cost of inland transportation and insurance to place of destination, for goods manufactured within India, together with prices for any required installation, training, commissioning and other services.	Request to have more clarity on the formula to compare the bids.	Formulation is based on QCBS (Quality and Cost Based Selection).

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			The evaluation of prices shall not take into account custom duties and other taxes levied on imported goods quoted CIP and sales and similar taxes levied in connection with the sale or delivery of goods.		
10	69	Clause 33 Termination	Termination for Default (a) The Purchaser, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Supplier, may terminate the Contract in whole or in part: (i) if the Supplier fails to deliver any or all of the Goods within the period specified in the Contract, or within any extension thereof granted by the Purchaser pursuant to	Bidder shall be liable only for the defaults committed by it.	Request not acceded to.

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			<p>GCC Clause 32; (ii) if the Supplier fails to perform any other obligation under the Contract; or (iii) if the Supplier, in the judgment of the Purchaser has engaged in fraud and corruption, as defined in GCC Clause 3, in competing for or in executing the Contract. (b) In the event the Purchaser terminates the Contract in whole or in part, pursuant to GCC Clause 33.1(a), the Purchaser may procure, upon such terms and in such manner as it deems appropriate, Goods or Related Services similar to those undelivered or not performed, and the Supplier shall be liable to the</p>		

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			<p>Purchaser for any additional costs for such similar Goods or Related Services. However, the Supplier shall continue performance of the Contract to the extent not terminated</p>		
11	72	GCC 16.1	<p>In case of non-fulfillment of the service provider's specific obligation as under the contract, which non-fulfillment leads to data loss/ non compliance of event based log/ data saving. The service provider shall indemnify BHU to the extent of any loss suffered by BHU as a result of such data loss/ non-compliance of event based log/ data saving. However, the total liability of the</p>	<p>The maximum penalty leviable on the agency shall be restricted to 10% of the entire Contract value.</p>	<p>Request not acceded to</p>

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			<p>service provider under this clause as well as under any other clause of the contract shall be limited to total amount payable by BHU to the service provider arising under the terms of the contract, provided, further that this limitation shall not apply to any liability for damages arising from willful misconduct or negligence.</p>		
12	73		<p>If any examination has to be reconducted due to any technical or non-technical problems from the service provider's side, then the service provider has to bear the cost of the conduct of the examination as quoted in the commercial</p>	<p>The Bidder shall only be responsible for the errors if any committed by it while conducting the online exams. In case of leakage of question paper for any reason directly attributable to the bidder, only then the Bidder shall conduct a fresh online exams.</p>	<p>Request not acceded to</p>

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			<p>proposal. In case of any deficiency of service provided by the Technical Administrators in conducting the Online examination at a Test Centre that would lead to unacceptable delay in completing the examination, the liability of the service provider shall be limited to 5% of total payable by BHU to the service provider for that particular test center where the deficiency has been verified and confirmed by BHU.</p>		
13	74	GCC 27.1	<p>In case the Bidder fails to fulfill the obligations as per the terms and conditions of the contract, the BHU</p>	<p>The maximum penalty leviable on the agency shall be restricted to 10% of the entire Contract value.</p>	<p>Request not acceded to</p>

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			<p>may impose penalty to the extent of 100% of the total payment due for that Computer Based Test. In addition, the Performance Security may also be forfeited. If the Bidder fails to deliver any or all of the Service(s)/ Systems or perform the Services within the time period(s) and in the manner specified in the Contract/Agreement, BHU shall, without prejudice to its other rights and remedies under and in accordance with the Contract/Agreement, deduct from the Contract price, as liquidated damages,</p>		

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			<p>a sum equivalent to 1%per week or part thereof of Contract Price subject to maximum deduction of 10% of the order value of the delayed Service(s) or unperformed Service(s).</p> <p>In case the bidder fails to execute the contract for reasons solelyattributable to the Bidder, the BHU shall have the liberty to get it done through any other agency in addition to imposing damages and penalty to the Bidder.</p> <p>If the delay adversely affects conduct of examination the security deposit/ performance security will be forfeited and other legal action would be initiated as per terms and conditions of</p>		

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			<p>contract.</p> <p>The maximum amount of liquidated damages shall be: 10%</p>		
14	75	GCC 28.3	<p>The period of validity shall be 12 months from date of acceptance/ satisfactory completion of the CBT.</p> <p>The Supplier shall, in addition, comply with the performance and/or consumption guarantees specified under the Contract (if any). If, for reasons attributable to the Supplier, these guarantees are not attained in whole or in part, the Suppliershall, at its discretion, either:</p> <p>(a) make such changes,</p>	<p>The maximum penalty leviable on the agency shall be restricted to 10% of the entire Contract value.</p>	<p>Request not acceded to</p>

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			<p>modifications, and/or additions to the Goods or any part thereof as may be necessary in order to attain the contractual guarantees specified in the Contract at its own cost and expense and to carry out further performance tests in accordance with SCC 4, or</p> <p>(b) pay liquidated damages to the Purchaser with respect to the failure to meet the contractual guarantees. The rate of these liquidated damages shall be 1% per week of actual value of the equipment (maximum 10%).</p>		
15	37	3.1	Mapping of candidates' details with respective	A. Please confirm expected / Likely Exam Date(s)	A. The entrance tests have been scheduled in two

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			Examination Centers	<p>B. We assume exams will be required to be conducted only on Sat/Sun. Please confirm</p> <p>C. Please confirm if the exam is to be conducted in Single or Multiple consecutive days</p> <p>D. Please confirm if the exam is to be conducted in Single or Multiple sections</p> <p>E. How many such exam event/drives are expected to happen in a year?</p> <p>F. Please share historic trend of city wise candidate counts for various Online exams</p> <p>G. Please share the percentage of PWD candidates.</p> <p>H. Is it possible that the PWD candidate can bring his/her own scribe for exam? Please confirm</p> <p>I. We assume there is no requirement for CCTV, Help desk etc. If</p>	<p>shifts on each day commencing from May 12, 2019 till May 21, 2019. However, the bidders may also note that certain examinations can be rescheduled to be held on a date mutually convenient to BHU and the service providers. In any case, this will not be beyond 10th June.</p> <p>B. As above</p> <p>C. As above</p> <p>D. Examination will be conducted in two shifts on each test day. In a given shift, multiple tests (of various courses) would also be scheduled.</p> <p>E. Atleast 2</p> <p>F. BHU is going to conduct CBT for the first time</p> <p>G. Nearly 4 %</p>

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				<p>required there will be impact in cost estimated. Please confirm</p>	<p>H. No. Traditionally, BHU has been keeping Varanasi as the Centre for PWD candidates seeking scribes. I. CCTV coverage (from entry of candidates till the examination is over) and Helpdesk would be required</p>
16	38	3.1	<p>The selected bidder shall securely install and implement Question Papers (in English and/or Hindi and /or other Indian/Foreign languages and others) for online test</p>	<p>A. We assume the content for all Test Papers and master keys will be provided in required standard xls format Please confirm. B. Please share number of questions per paper (min and max.) C. Please confirm total modules for which QP needs to be prepared D. Please confirm duration of exam min. and max for different exam modules. E. We assume the questions will be only of</p>	<p>A. Yes B. 120 (min); 200 (max) C. Nearly 125 distinct tests would be conducted D. Min duration : 1 hour and maximum duration- 2.5 hours E. Question papers would be only of MCQ type F. Question papers would be there in different Indian and foreign</p>

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				MCQ Type. Please confirm F. We assume the content is developed in English and the translation to other languages is done by BHU, Please confirm	languages. Content would be developed by the BHU.
17	38	3.1	The selected bidder shall ensure frisking of candidates	We assume PaT Frisking shall suffice as there is additional cost impact for frisking with Metal detectors. Please confirm	Frisking with metal detectors needs to be done to ensure that none of the candidates carry any electronic device with them in the examination hall. Complete CCTV coverage is required from entry point till entire duration of the examinations.
18	38	3.1	The selected bidder shall provide a facility to candidates for static mock link for mock test within a fortnight of signing the contract	Please confirm the duration of mock link for conducting mock exam.	During 15 th April 2019 to 21 st May 2019.
19	38	3.1	Individual password shall be given to each candidate by the selected bidder at the examination	As part of its security Process no individual Passwords are shared with the candidate at any stage. The Admin would be keying	Accepted.

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			centre after verification of the documents	in the password on the computer once the candidate is seated to prevent any confusion etc by the candidates	
20	42	3.3	The selected bidder shall provide biometric data of all the candidates captured during examination, in the desired format, for verification purposes during subsequent stages of the admission procedure	<p>A. Please confirm the verification process is handled by BHU or the vender.</p> <p>A. If it is in vender scope, Please confirm different stages for verification, cities, Max no. of candidates / Persons for which verification need to be done etc.</p>	To be done by the Vendor for the cases referred to by the BHU. Verification, if needed, would be done during the process of admission.
21	43	3	Test Data Archiving	Please provide the duration required for "Test Data Archiving"	Upto seven months from the date of declaration of last result. Thereafter entire data shall be handed over to the BHU.

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1.	38	3.1 Pre Examination Phase	13. The selected bidder shall ensure frisking of candidates and checking of original documents (as prescribed by the University) and admit card of the candidates at the entrance gate of the examination centre. Individual password shall be given to each candidate by the selected bidder at the examination centre after verification of the documents.	Please confirm if frisking needs to be done by Hand Held Metal Detector or pat down method?	Frisking needs to be done by Hand Held Metal Detector so as to ensure that candidates do not carry any electronic device with them in the examination hall.
2.	38	3.1 Pre Examination Phase	12. The selected bidder shall securely install and implement Question Papers (in English and/or Hindi and /or other Indian/Foreign languages and others) for online test.	Please clarify which foreign languages.	The specification includes language specific P.G. subjects such as Nepali, German, French, Arabic, Persian, Russian & Chinese.

3.	38 & 39	3.1 Pre Examination Phase	18. The selected bidder shall arrange/provide complete candidates' response during the examination, audit trail and biometric data. One set of sealed data shall be provided to the BHUs representative within two (2) hours of completion of the exam of each session. The media for said data shall be provided by the BHU.	Data can be provided in soft copy / on secure FTP (biometrics). Please confirm if this is acceptable ?	Data through FTP should be provided within the time frame prescribed. Data on harddrive may be provided lateron. However, any mismatch between the data received through FTP and harddrive would be treated as willful misconduct by the service provider and would be treated accordingly.
4.	40	3.2 Examination Phase	4. Minimum Exam Centre Server Requirements (Performance Criteria):	Text not visible - need complete description of the requirement.	Refer to attached corrigendum enclosure IV.
5.	42	3.3 Post Examination Phase	7. c) Psychometric Analysis of Question Papers to be decided in consultation with BHU	We request removal of this point	Request not acceded to.
6.	79, 80 & 85	Annexure-II Details of Similar Work Executed Annexure-III Details of Work under execution or awarded Annure- IV Performance Report of Works	Annexure-II: Colum 4 : Total no. of candidates handled Annexure-III: Colum 4 : Total no. of candidates handled Annexure-IV: Point 4 Estimated Cost	We understand that Annexure-IV should include description of each work mentioned in Annexure-II & III. But we are bound not to share the cost & candidate count (both) of any project. Hence, we request deletion of point 4 "Estimated Cost" in Annexure-IV	Accepted.

		referred in Annexure II & III			
7.	90	Annexure IX- Marking Criteria for Technical Evaluation of Bids	1.5.1 Capability in India [Owned Node with minimum 250 nodes in each center (Proof to be submitted)] 50,000Candidates per shift 50,001 – 100,000Candidatesper shift >100,000Candidatesper shift	Please confirm that as a proof for this point can we submit declaration signed by authorized signatory?	Accepted.

8.	99	Tender Form (Techno Commercial un-priced bid)	<p>Point 9: The following have been added to form part of this tender.</p> <p>(a) Samples of items quoted for, as per instructions provided in the schedule of requirement.</p> <p>(b) Schedule of requirements, quoting the make only duly signed and stamped.(without indicating price).....</p> <p>g) Proof of manufacturing Unit, dealership certificate/general order suppliers.</p>	We request deletion of the point a, b & g of this point as it does not relate to the type of services provided by us.	May be ignored.
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9.	99 &100	Section IX: Bidding Form (i) Tender Form (Techno Commercial un-priced bid)	11. Certificate that the bidder is: (a) A sole proprietorship firm and the person signing the bid document is the sole proprietor/constituted attorney of the sole proprietor, OR A partnership firm, and the person signing the bid document is a partner of the firm and he has authority to refer to arbitration disputes concerning the business of the partnership by virtue of the partnership agreement/by virtue of general power of attorney. OR (C) A company and the person signing the document is the constituted attorney.	We will be submitting Authorization Letter in the name of authorized signatory who will be nominated by the person holding the Power of Attorney. Please confirm if this is acceptable?	Accepted
10.	100	Section IX: Bidding Form (i) Tender Form (Techno Commercial un-priced bid)	**: Person signing the Bid shall have the power of Attorney given by the Bidder to be attached with the Bid Schedules.	We will be submitting Authorization Letter in the name of authorized signatory who will be nominated by the person holding the Power of Attorney. Please confirm if this is acceptable?	Accepted.

11.	103 & 104	Section IX: Bidding Form (ii) Tender Form (Priced bid)	9. Certificate that the bidder is: (a) A sole proprietorship firm and the person signing the bid document is the sole proprietor/constituted attorney of the sole proprietor, OR A partnership firm, and the person signing the bid document is a partner of the firm and he has authority to refer to arbitration disputes concerning the business of the partnership by virtue of the partnership agreement/by virtue of general power of attorney. OR (C) A company and the person signing the document is the constituted attorney.	We will be submitting Authorization Letter in the name of authorized signatory who will be nominated by the person holding the Power of Attorney. Please confirm if this is acceptable?	Accepted.
12.	107 & 108	Manufacturer's Authorization	Manufacturer's Authorization	We request deletion of this authorization letter as it does not relate to the type of services provided by us.	May be ignored

13.	NA	NA	NA	<p>We request you to share below details required to process Bank Guarantee for initiation of EMD:</p> <table border="1" data-bbox="1087 337 1423 1133"> <thead> <tr> <th data-bbox="1087 337 1423 375">Required Attributes</th> </tr> </thead> <tbody> <tr> <td data-bbox="1087 375 1423 483">Client /Beneficiary name & address including PIN/ZIP code</td> </tr> <tr> <td data-bbox="1087 483 1423 592">Bank Guarantee Amount (if other than INR then equivalent in USD)</td> </tr> <tr> <td data-bbox="1087 592 1423 701">Bank Guarantee valid up till (expiry date of BG) in DDMMYYYY format</td> </tr> <tr> <td data-bbox="1087 701 1423 810">Bank Guarantee valid up till (expiry date of BG) in DDMMYYYY format</td> </tr> <tr> <td data-bbox="1087 810 1423 878">Beneficiary Bank Account Name</td> </tr> <tr> <td data-bbox="1087 878 1423 915">Beneficiary Bank Address</td> </tr> <tr> <td data-bbox="1087 915 1423 984">Beneficiary Bank account No.</td> </tr> <tr> <td data-bbox="1087 984 1423 1052">Beneficiary Bank IFSC code</td> </tr> <tr> <td data-bbox="1087 1052 1423 1133">Beneficiary Bank Contact No.</td> </tr> </tbody> </table>	Required Attributes	Client /Beneficiary name & address including PIN/ZIP code	Bank Guarantee Amount (if other than INR then equivalent in USD)	Bank Guarantee valid up till (expiry date of BG) in DDMMYYYY format	Bank Guarantee valid up till (expiry date of BG) in DDMMYYYY format	Beneficiary Bank Account Name	Beneficiary Bank Address	Beneficiary Bank account No.	Beneficiary Bank IFSC code	Beneficiary Bank Contact No.	<p>Details are given in the table.</p> <ol style="list-style-type: none"> <li data-bbox="1438 272 1726 402">1. Client / Beneficiary name & address including PIN/ZIP code <li data-bbox="1438 592 1726 722">2. Bank Guarantee Amount (if other than INR then equivalent in USD) <li data-bbox="1438 984 1726 1114">3. Bank Guarantee valid up till (expiry date of BG) in DDMMYYYY format <li data-bbox="1438 1230 1726 1295">4. Beneficiary Bank Account Name <p>Registrar, Banaras Hindu University, Varanasi – 221005</p> <p>Refer GCC 18.1 [5% of the contract price]. Amount to be decided at the time of award of contract.</p> <p>31.03.2020</p> <p>Registrar, Banaras Hindu University, Varanasi – 221005</p>
Required Attributes															
Client /Beneficiary name & address including PIN/ZIP code															
Bank Guarantee Amount (if other than INR then equivalent in USD)															
Bank Guarantee valid up till (expiry date of BG) in DDMMYYYY format															
Bank Guarantee valid up till (expiry date of BG) in DDMMYYYY format															
Beneficiary Bank Account Name															
Beneficiary Bank Address															
Beneficiary Bank account No.															
Beneficiary Bank IFSC code															
Beneficiary Bank Contact No.															

					<p>5. Beneficiary Bank Address</p> <p>State Bank of India, BHU Branch (Code : 0211), Varanasi - 221005</p> <p>6. Beneficiary Bank account No.</p> <p>10654904247</p> <p>7. Beneficiary Bank IFSC code</p> <p>SBIN0000211</p> <p>8. Beneficiary Bank Contact No.</p> <p>0542-2369542</p>
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Legal Queries

Sr. No.	Pg.No.	Original Clause	Suggested Modification	Reply
1.	30	32 Purchaser's Right to Vary Quantities at Time of Award 32.1 At the time the Contract is awarded, the Purchaser reserves the right to increase or decrease the quantity of Goods and Related Services originally specified in Section VI, Schedule of Requirements, provided this does not exceed the percentages specified in the BDS, and without any change in the unit prices or other terms and conditions of the bid and the Bidding Documents.	32 Purchaser's Right to Vary Quantities at Time of Award 32.1 At the time the Contract is awarded, the Purchaser reserves the right to increase or decrease the quantity of Goods and Related Services originally specified in Section VI, Schedule of Requirements, provided this does not exceed the percentages specified in the BDS, and without any change in the unit prices or other terms and conditions of the bid and the Bidding Documents. <u>Any variation should not increase 5% of the contract value and all variations should be on mutually agreed terms and conditions.</u>	Request not acceded to
2.	31	33 Notification of Award 33.2 Until a formal Contract is prepared and executed, the notification of award shall constitute a binding Contract.	33 Notification of Award 33.2 Until a formal <u>mutually agreed</u> Contract is prepared and executed, the notification of award <u>alongwithsuggestions</u> shall constitute a binding Contract.	Accepted.
3.	45	Prequalification Essential Pre-requisites b) Integrity Pact The vendors/ bidders are required to enter into —Integrity Pact as notified by the CVC vide Circular	Since no integrity pact format has been shared in the tender document, please confirm if we can prepare our own format ?	It has to be in the format prescribed by the CVC/ GOI under Rule175 of GFR 2017.

		No.02/01/2017 (file No.015/VGL/091 dated 13.1.2017) as amended from time to time and provided under Rule175 of GFR 2017. Only those bidders/ vendors who commit themselves to such a pact with BHU would be considered competent to participate in the bidding process. The Integrity Pact is to be submitted on a Non Judicial Stamp paper of Rs.100/-		
4.	71 & 72	GCC 10.2 The rules of procedure for arbitration proceedings pursuant to GCC Clause 10.2 shall be as follows: Contracts with Supplier for arbitral proceeding In the case of a dispute between the Purchaser and a Supplier, the dispute shall be referred to adjudication or arbitration in accordance with the laws of India by the arbitrator appointed by vice-chancellor, BHU, unless otherwise agreed.	GCC 10.2 The rules of procedure for arbitration proceedings pursuant to GCC Clause 10.2 shall be as follows: Contracts with Supplier for arbitral proceeding In the case of a dispute between the Purchaser and a Supplier, the dispute shall be referred to adjudication or arbitration in accordance with the laws of India by the arbitrator appointed by vice-chancellor, BHU, <u>unless otherwise agreed the parties mutually.</u>	Accepted
5.	72 & 73	GCC 16.1 GCC 16.1—The method and conditions of payment and Penalty to be made to the	GCC 16.1 GCC 16.1—The method and conditions of payment and Penalty to be made to the Supplier under this	Without any error would be removed.

	<p>Supplier under this Contract shall be as follows: Mode of Payment and Penalty The payment to the service provider shall be made in Indian rupees and shall be paid only after the successful completion of the entire work as per the schedule, without any errors. No advance payment shall be made. The successful bidder has to sign an agreement on non-judicial stamp paper which shall contain penalty clauses related to liquidate damages on account of delays, errors, cost and time overruns etc. In case of non-fulfillment of the service provider's specific obligation as under the contract, which nonfulfillment leads to data loss/ non compliance of event based log/ data saving. The service provider shall indemnify BHU to the extent of any loss suffered by BHU as a result of such data loss/ non-compliance of event based log/ data saving. However, the total liability of the service provider under this clause as</p>	<p>Contract shall be as follows: Mode of Payment and Penalty The payment to the service provider shall be made in Indian rupees and shall be paid only after the <u>successful</u> completion of the entire work as per the schedule, <u>without any errors</u>. No advance payment shall be made. The successful bidder has to sign a <u>mutually agreed</u> agreement on non-judicial stamp paper which shall contain penalty clauses related to liquidate damages on account of delays, errors, cost and time overruns etc. In case of non-fulfillment of the service provider's specific obligation as under the contract, which nonfulfillment leads to data loss/ non compliance of event based log/ data saving. The service provider shall indemnify BHU to the extent of any loss suffered by BHU as a result of such data loss/ non compliance of event based log/ data saving. <u>However, t</u>The total liability of the service provider under this <u>Agreement clause</u> as well as under any other clause of the contract shall be limited to total amount payable by BHU <u>during the last three months immediately preceding the date of such liability</u> to the service provider arising under the terms of the contract, provided, further that this limitation shall not apply to any</p>	
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	<p>well as under any other clause of the contract shall be limited to total amount payable by BHU to the service provider arising under the terms of the contract, provided, further that this limitation shall not apply to any liability for damages arising from willful misconduct or negligence. If any examination has to be reconducted due to any technical or non-technical problems from the service provider's side, then the service provider has to bear the cost of the conduct of the examination as quoted in the commercial proposal. In case of any deficiency of service provided by the Technical Administrators in conducting the Online examination at a Test Centre that would lead to unacceptable delay in completing the examination, the liability of the service provider shall be limited to 5% of total payable by BHU to the service provider for that particular test center where the deficiency has been verified and confirmed by BHU.</p>	<p>liability for damages arising from willful misconduct or negligence. <u>Neither party shall be liable to the other for any special, indirect, incidental, consequential (including loss of profit or revenue, loss of data), exemplary or punitive damages whether in contract, tort or other theories of law, even if such party has been advised of the possibility of such damages.</u></p> <p>If any examination has to be reconducted due to any technical or non-technical problems from the service provider's side, then the service provider has to bear the cost of the conduct of the examination as quoted in the commercial proposal. In case of any deficiency of service provided by the Technical Administrators in conducting the Online examination at a Test Centre that would lead to unacceptable delay in completing the examination, the liability of the service provider shall be limited to 5% of total payable by BHU to the service provider for that particular test center where the deficiency has been verified and confirmed by BHU.</p>	
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6.	61	<p>20. Confidentiality Information</p> <p>20.5 The provisions of GCC Clause 20 shall survive completion or termination, for whatever reason, of the Contract.</p>	<p>20. Confidentiality Information</p> <p>20.5 The provisions of GCC Clause 20 shall survive for one year from the date of completion or termination, for whatever reason, of the Contract.</p>	Accepted
7.	65	<p>28 Warranty</p>	<p>Requests deletion of this entire Clause</p>	To be ignored.
8.	69 & 70	<p>33 Termination</p> <p>33.1 Termination for Default (a) The Purchaser, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Supplier, may terminate the Contract in whole or in part: (i) if the Supplier fails to deliver any or all of the Goods within the period specified in the Contract, or within any extension thereof granted by the Purchaser pursuant to GCC Clause 32; (ii) if the Supplier fails to perform any other obligation under the Contract; or</p>	<p>33 Termination</p> <p>33.1 Termination for Default (a) The Purchaser, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Supplier, may terminate the Contract in whole or in part: (i) if the Supplier fails to deliver any or all of the Goods within the period specified in the Contract, or within any extension thereof granted by the Purchaser pursuant to GCC Clause 32; (ii) if the Supplier fails to perform any other obligation under the Contract; or (iii) if the Supplier, in the judgment of the Purchaser has engaged in fraud and corruption, as defined in GCC Clause 3, in competing for or in executing the Contract. (b) In the event the Purchaser</p>	Request not acceded to

	<p>(iii) if the Supplier, in the judgment of the Purchaser has engaged in fraud and corruption, as defined in GCC Clause 3, in competing for or in executing the Contract.</p> <p>(b) In the event the Purchaser terminates the Contract in whole or in part, pursuant to GCC Clause 33.1(a), the Purchaser may procure, upon such terms and in such manner as it deems appropriate, Goods or Related Services similar to those undelivered or not performed, and the Supplier shall be liable to the Purchaser for any additional costs for such similar Goods or Related Services. However, the Supplier shall continue performance of the Contract to the extent not terminated.</p> <p>33.2 Termination for Insolvency.</p> <p>(a) The Purchaser may at any time terminate the Contract by giving notice to the Supplier if the Supplier becomes bankrupt or otherwise insolvent. In such event, termination will be without compensation to</p>	<p>terminates the Contract in whole or in part, pursuant to GCC Clause 33.1(a), the Purchaser may procure, upon such terms and in such manner as it deems appropriate, Goods or Related Services similar to those undelivered or not performed, and the Supplier shall be liable to the Purchaser for any additional costs for such similar Goods or Related Services. However, the Supplier shall continue performance of the Contract to the extent not terminated.</p> <p>33.2 Termination for Insolvency.</p> <p>(a) The Purchaser may at any time terminate the Contract by giving notice to the Supplier if the Supplier becomes bankrupt or otherwise insolvent. In such event, termination will be without compensation to the Supplier, provided that such termination will not prejudice or affect any right of action or remedy that has accrued or will accrue thereafter to the Purchaser.</p> <p>33.3 Termination for Convenience.</p> <p>(a) The Purchaser, by notice sent to the Supplier, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the Purchaser's convenience, the extent to which performance of the Supplier under the Contract is terminated, and the</p>	
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	<p>the Supplier, provided that such termination will not prejudice or affect any right of action or remedy that has accrued or will accrue thereafter to the Purchaser.</p> <p>33.3 Termination for Convenience.</p> <p>(a) The Purchaser, by notice sent to the Supplier, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the Purchaser's convenience, the extent to which performance of the Supplier under the Contract is terminated, and the date upon which such termination becomes effective.</p> <p>(b) The Goods that are complete and ready for shipment within twenty-eight (28) days after the Supplier's receipt of notice of termination shall be accepted by the Purchaser at the Contract terms and prices. For the remaining Goods, the Purchaser may elect:</p> <p>(i) to have any portion completed and delivered at</p>	<p>date upon which such termination becomes effective.</p> <p>(b) The Goods that are complete and ready for shipment within twenty-eight (28) days after the Supplier's receipt of notice of termination shall be accepted by the Purchaser at the Contract terms and prices. For the remaining Goods, the Purchaser may elect:</p> <p>(i) to have any portion completed and delivered at the Contract terms and prices; and/or</p> <p>(ii) to cancel the remainder and pay to the Supplier an agreed amount for partially completed Goods and Related Services and for materials and parts previously procured by the Supplier.</p> <p><u>a) The Supplier without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Purchaser, may terminate the Contract in whole or in part if the Purchaser commits a breach of any of the terms and conditions of this Agreement.</u></p>	
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		the Contract terms and prices; and/or (ii) to cancel the remainder and pay to the Supplier an agreed amount for partially completed Goods and Related Services and for materials and parts previously procured by the Supplier.		
9.	74	<p>Section VIII. Special Conditions of Contract</p> <p>GCC 27.1 In case the Bidder fails to fulfill the obligations as per the terms and conditions of the contract, the BHU may impose penalty to the extent of 100% of the total payment due for that Computer Based Test. In addition, the Performance Security may also be forfeited. If the Bidder fails to deliver any or all of the Service(s)/ Systems or perform the Services within the time period(s) and in the manner specified in the Contract/Agreement, BHU shall, without prejudice to its other rights and remedies under and in accordance with the</p>	<p>Section VIII. Special Conditions of Contract</p> <p>GCC 27.1 In case the Bidder fails to fulfill the obligations as per the terms and conditions of the contract, the BHU may impose penalty to the extent of 1005% of the total payment due for that Computer Based Test. In addition, the Performance Security may also be forfeited. If the Bidder fails to deliver any or all of the Service(s)/ Systems or perform the Services within the time period(s) and in the manner specified in the Contract/Agreement, BHU shall, without prejudice to its other rights and remedies under and in accordance with the Contract/Agreement, deduct from the Contract price, as liquidated damages, a sum equivalent to 1% per week or part thereof of Contract Price subject to maximum deduction of 105% of the order value of the</p>	Request not acceded to

		<p>Contract/Agreement, deduct from the Contract price, as liquidated damages, a sum equivalent to 1% per week or part thereof of Contract Price subject to maximum deduction of 10% of the order value of the delayed Service(s) or unperformed Service(s).</p> <p>In case the bidder fails to execute the contract for reasons solely attributable to the Bidder, the BHU shall have the liberty to get it done through any other agency in addition to imposing damages and penalty to the Bidder.</p> <p>If the delay adversely affects conduct of examination the security deposit/ performance security will be forfeited and other legal action would be initiated as per terms and conditions of contract.</p>	<p>delayed Service(s) or unperformed Service(s).</p> <p>In case the bidder fails to execute the contract for reasons solely attributable to the Bidder, the BHU shall have the liberty to get it done through any other agency in addition to imposing damages and penalty to the Bidder <u>without any cost to the Bidder</u>.</p> <p>If the delay adversely affects conduct of examination the security deposit/ performance security will be forfeited and other legal action would be initiated as per terms and conditions of contract.</p>	
10.	74	<p>Section VIII. Special Conditions of Contract GCC 27.1</p> <p>The maximum amount of liquidated damages shall be: 10%</p>	<p>Section VIII. Special Conditions of Contract GCC 27.1</p> <p>The maximum amount of liquidated damages shall be: 105%</p>	Request not acceded to
11.	74 & 75	Section VIII Special Conditions of Contract	Requests deletion of this entire Clause	May be ignored.

		<p>GCC 28.3 The period of validity shall be 12 months from date of acceptance/ satisfactory completion of the CBT. The Supplier shall, in addition, comply with the performance and/or consumption guarantees specified under the Contract (if any). If, for reasons attributable to the Supplier, these guarantees are not attained in whole or in part, the Supplier shall, at its discretion, either: (a) make such changes, modifications, and/or additions to the Goods or any part thereof as may be necessary in order to attain the contractual guarantees specified in the Contract at its own cost and expense and to carry out further performance tests in accordance with SCC 4, or (b) pay liquidated damages to the Purchaser with respect to the failure to meet the contractual guarantees. The rate of these liquidated damages shall be 1% per week of actual value of the equipment (maximum 10%).</p>		
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12.	93	<p>Annexure-XI Tender Acceptance Letter</p> <p>2. I / We hereby certify that I / we have read the entire terms and conditions of the tender documents from Page No. _____ to _____ (including all documents like annexure(s), schedule(s), assessment platform, etc .,), which form part of the contract agreement and I / we shall abide hereby by the terms / conditions / clauses contained therein.</p> <p>3. The corrigendum(s) issued from time to time by your department/ organisation too has also been taken into consideration, while submitting this acceptance letter.</p> <p>4. I / We hereby unconditionally accept the tender conditions of above mentioned tender document(s) / corrigendum(s) in its totality / entirety.</p> <p>5. I / We do hereby declare that our Firm has not been blacklisted/ debarred by any Govt. Department/Public sector undertaking.</p>	<p>Annexure-XI Tender Acceptance Letter</p> <p>2. I / We hereby certify that I / we have read the entire terms and conditions of the tender documents from Page No. _____ to _____ (including all documents like annexure(s), schedule(s), assessment platform, etc .,), which form part of the contract agreement and I / we shall abide hereby by the terms / conditions / clauses contained therein <u>subject to the suggestions</u>.</p> <p>3. The corrigendum(s) issued from time to time by your department/ organisation too has also been taken into consideration, while submitting this acceptance letter.</p> <p>4. <u>Subject to suggestions</u> I / We hereby <u>unconditionally</u> accept the tender conditions of above mentioned tender document(s) / corrigendum(s) in its totality / entirety.</p> <p>5. I / We do hereby declare that <u>to the best of our knowledge</u> our Firm has not been blacklisted/ debarred by any Govt. Department/Public sector undertaking.</p> <p>6. I / We certify that all information furnished by the our Firm is true & correct and in the event that the information is found to be incorrect/untrue or found violated, then your department/ organisation</p>	<p>Request not acceded to</p>
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		<p>6. I / We certify that all information furnished by the our Firm is true & correct and in the event that the information is found to be incorrect/untrue or found violated, then your department/ organisation shall without giving any notice or reason therefore or summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy including the forfeiture of the full said earnest money deposit absolutely.</p>	<p>shall without giving any notice or reason therefore or summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy including the forfeiture of the full said earnest money deposit absolutely.</p>	
13.	102	<p>(ii) Tender Form (Priced Bid) (On the letter head of the firm submitting the bid document) To, The _____ _____ _____ _____ _____ Ref: Tender No.....Dated: Sir, Having examined the</p>	<p>(ii) Tender Form (Priced Bid) (On the letter head of the firm submitting the bid document) To, The _____ _____ _____ Ref: Tender No.....Dated: Sir, Having examined the bidding documents and having submitted the techno commercial unpriced bid for the same, we, the undersigned, hereby submit the priced bid for supply of goods and services as per the schedule of requirements and in</p>	<p>Request not acceded to.</p>

	<p>bidding documents and having submitted the techno commercial unpriced bid for the same, we, the undersigned, hereby submit the priced bid for supply of goods and services as per the schedule of requirements and in conformity with the said bidding documents.</p> <p>1. We hereby offer to supply the Goods/Services at the prices and rates mentioned in the enclosed schedule of requirement.</p> <p>2. We do hereby undertake that, in the event of acceptance of our bid, the supply of Goods/Services shall be made as stipulated in the schedule of requirement and that we shall perform all the incidental services.</p> <p>3. The prices quoted are inclusive of all charges net F.O.R University. We enclose herewith the complete Financial Bid as required by you. This includes:</p> <p>a. Price Schedule (Financial Bid).</p> <p>b. Statement of deviations from financial terms and conditions.</p>	<p>conformity with the said bidding documents.</p> <p>1. We hereby offer to supply the Goods/Services at the prices and rates mentioned in the enclosed schedule of requirement.</p> <p>2. We do hereby undertake that, in the event of acceptance of our bid, the supply of Goods/Services shall be made as stipulated in the schedule of requirement and that we shall perform all the incidental services.</p> <p>3. The prices quoted are inclusive of all charges net F.O.R University. We enclose herewith the complete Financial Bid as required by you. This includes:</p> <p>a. Price Schedule (Financial Bid).</p> <p>b. Statement of deviations from financial terms and conditions.</p> <p>103</p> <p>4. We agree to abide by our offer for a period of 90 days from the date fixed for opening of the bid documents and that we shall remain bound by a communication of acceptance within that time.</p> <p>5. We have carefully read and understood the terms and conditions of the bid document and we do hereby undertake to supply as per these terms and conditions subject to suggestions. The Financial Deviations are only those mentioned in the statement of deviations from financial terms and conditions.</p>	
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	<p>103</p> <p>4. We agree to abide by our offer for a period of 90 days from the date fixed for opening of the bid documents and that we shall remain bound by a communication of acceptance within that time.</p> <p>5. We have carefully read and understood the terms and conditions of the bid document and we do hereby undertake to supply as per these terms and conditions. The Financial Deviations are only those mentioned in the statement of deviations from financial terms and conditions.</p> <p>6. We have paid, or will pay the following commissions, gratuities, or fees with respect to the bidding process or execution of the Contract: [insert complete name of each Recipient, its full address, the reason for which each commission or gratuity was paid and the amount and currency of each such commission or gratuity]</p> <p>Name of Recipient Address Reason</p>	<p>6. We have paid, or will pay the following commissions, gratuities, or fees with respect to the bidding process or execution of the Contract: [insert complete name of each Recipient, its full address, the reason for which each commission or gratuity was paid and the amount and currency of each such commission or gratuity]</p> <p>Name of Recipient Address Reason Amount (If none has been paid or is to be paid, indicate —none.)</p> <p>7. We understand that this bid, together with your written acceptance thereof included in your notification of award and the suggestions, shall constitute a binding contract between us, until a formal mutually agreed contract is prepared and executed; and</p> <p>8. We understand that you are not bound to accept the lowest evaluated bid or any other bid that you may receive.</p> <p>Certified that the bidder is: A sole proprietorship firm and the person signing the bid document is the sole proprietor/ constituted attorney of sole proprietor, Or A partnership firm, and the person signing the bid document is a partner</p>	
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		<p>Amount (If none has been paid or is to be paid, indicate —none.)</p> <p>7. We understand that this bid, together with your written acceptance thereof included in your notification of award, shall constitute a binding contract between us, until a formal contract is prepared and executed; and</p> <p>8. We understand that you are not bound to accept the lowest evaluated bid or any other bid that you may receive.</p> <p>Certified that the bidder is: A sole proprietorship firm and the person signing the bid document is the sole proprietor/ constituted attorney of sole proprietor, Or A partnership firm, and the person signing the bid document is a partner of the firm and he has authority to refer to arbitration disputes concerning the business</p>	<p>of the firm and he has authority to refer to arbitration disputes concerning the business</p>	
14.	110 & 111	<p>Section X: Contract Agreement</p> <p>2. The following documents shall be deemed to form and be read and construed as part of this Agreement.</p>	<p>Section X: Contract Agreement</p> <p>2. The following documents shall be deemed to form and be read and construed as part of this Agreement. This Agreement shall prevail over all</p>	<p>Request not acceded to.</p>

	<p>This Agreement shall prevail over all other contract documents.</p> <p>111</p> <p>(a) the Letter of Acceptance</p> <p>(b) the Tender Forms</p> <p>(c) the Addenda Nos. _____ (if any)</p> <p>(d) Special Conditions of Contract</p> <p>(e) General Conditions of Contract</p> <p>(f) the Specification (including Schedule of Requirements and Technical Specifications)</p> <p>(g) the completed Schedules (including Price Schedules(BOQ))</p> <p>(h) any other document listed in GCC as forming part of the Contract</p> <p>3. In consideration of the payments to be made by the Purchaser to the Supplier as specified in this Agreement, the Supplier hereby covenants with the Purchaser to provide the Goods and Services and to remedy defects therein in conformity in all respects with the provisions of the Contract.</p>	<p>other contract documents.</p> <p>111</p> <p>(a) the Letter of Acceptance</p> <p>(b) the Tender Forms</p> <p>(c) the Addenda Nos. _____ (if any)</p> <p>(d) Special Conditions of Contract</p> <p>(e) General Conditions of Contract</p> <p>(f) the Specification (including Schedule of Requirements and Technical Specifications)</p> <p>(g) the completed Schedules (including Price Schedules(BOQ))</p> <p><u>(h) suggestions</u></p> <p><u>(hj)</u> any other document listed in GCC as forming part of the Contract</p> <p>3. In consideration of the payments to be made by the Purchaser to the Supplier as specified in this Agreement, the Supplier hereby covenants with the Purchaser to provide the Goods and Services and to remedy defects therein in conformity in all respects with the provisions of the Contract.</p>	
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Enclosure-I Corrigendum

Prequalification (Revised)

Essential Pre-requisites:

a) Organizational Level:

1. The bidder should be a company/ firm registered (minimum 10 years old) in India. The registered bidder should be operating in India for a minimum of 5 years and offering relevant Computer Based Test Services that are the subject matter of this tender.
2. The bidder will participate as single entity and will be solely responsible for work awarded for the tender. Bidder will act as surety for the activities to be performed as per the agreement with BHU. No consortium or group companies will be allowed.
3. The proposed software must be in-house developed by the bidder and the bidder must own the complete source code of the software being used for conducting the Computer based exam. They must have the copyright of the source code and all its components. Bidders having CMMI certificate in Development will be given preference.
4. The bidder shall be single point of contact with BHU and shall be solely responsible for the execution and delivery of the work. The bidder will provide examination delivery software.
5. The annual turnover after payment of tax of the bidder should be minimum Rs.100 crores in each of the three preceding financial years. However, the annual turnover of the bidder from CBT (in India only) should not be less than Rs. 25 crores for this year. The turnover should be of the bidder and not of the group companies or consortium. The turnover refers to a company and not the composite turnover of its subsidiaries/sister concerns etc. for 2015-16, 2016-17 and 2017-18. It has to submit ITR and audited Balance Sheet (as per Annexure-I) to authenticate the same.
6. The bidder should not have incurred any loss during preceding three financial years. The bidder should submit certified copies of their company Balance Sheet and Profit and Loss Account duly audited for the last three financial years (as per Annexure-I).
7. The Bidder should be registered with appropriate tax authorities such as Income Tax, Service Tax/GST etc. and should submit valid certificates of registration.
8. The bidder must have successfully executed at least 5 CBT projects on all India basis, out of which at least one project should be with capability of at least 50000 candidates in a single shift in the past three years. The documentary evidence in form of work order/contract and performance report must be enclosed on the client's letter-head. Bidder's past achievement in this regard shall be considered for technical evaluation. Any experience as a consortium partner will not be considered.
9. Bidders having ISO - 20000 (IT Services Management), ISO - 22301(Business Continuity Management System), ISO- 9001(Quality) certification will be preferred.
10. The bidder must have primary data centre with Disaster Recovery site Infrastructure for data security. Both the data centres should be located in India in different seismic zones. The data centre must be Tier - III or above and have ISO - 27001 (Information Security) certification.
11. Data Centre certified as per the MeitY, Government of India Guidelines i.e. audited by Cert-In empanelled agency will be preferred.
12. The bidder must be able to conduct computer based test in multiple subjects in English and Hindi or any other language as applicable. The test delivery system should be able to handle this aspect of multiple languages / multiple subjects very well.

13. The Bidder should have appropriate technology, hardware for conducting Computer Based Test and software, dedicated connectivity, trained proctoring staff, adequate security measures and due diligence etc.
14. The bidder should have all relevant facilities and logistics available to execute the work. Bidders having CMMI Service certificate and CMMI certificate valid for Organisation Development will be given preference.

Copy of CMMI Certificate be attached.
15. The bidder's Computer Based Test software should be Cert-In certified or the processes meet ISO 9001 & 27001 standards.
16. The bidder must show and submit suitable emergency management plan during any crisis situations/ redundancy of servers, switches, additional centre locations and student data.

The bidder should not have been blacklisted by central / state government departments / undertakings.

Enclosure-II Corrigendum

ANNEXURE – IX(Revised)

Marking Criteria for Technical Evaluation of Bids

Following Scoring Model will be followed for technical evaluation of the bids:-

Sr. No.	Criteria	Score	Self-Scoring by Bidder	Scoring by Tender Evaluation Committee
1.1	Bidder's Profile/Human Resource strength	15		
	Overall IT staff strength (Project Management/ Development/ Quality Assurance /Implementation/ Operations)	15		
	500-750	5		
	751 - 1000	10		
	> 1000	15		
1.2	Bidder's certification	20		
1.2.1	CMMI level (Organisation)	10		
	ISO – 9000 / ISO – 27000	4		
	CMMI level 3 Development	7		
	CMMI level 5 Development	10		
1.2.2	CMMI level (Organisation)	10		
	ISO – 20000	4		
	CMMI level 3 Service	7		
	CMMI level 5 Service	10		
1.3	Bidder's Financial Capability	15		
	Average annual turnover from Computer Based Test for the period 2015-16,2016-2017, 2017– 2018			
	More than 25 CR and Less than 50 Crore INR	5		
	More than 50 CR and Less than 100 Crore INR	10		
	More than 100 Crore INR	15		

1.4	Bidder's experience in CBT	20		
1.4.1	Maximum no. of candidates appeared in computer based test in single shift completed in India in last three year (as on date of bid submission)	10		
	50,000 - 100,000 Candidates	2		
	100,001 – 1,50,000 Candidates	5		
	> 1,50,000 Candidate	10		
1.4.2	No. of computer based test projects (with minimum 50,000 candidates in single shift) completed in India in last three year (as on date of bid submission)	10		
	= 5 assignments	2		
	6 – 10 assignments	5		
	> 10 assignments	10		
1.5	Bidder's Infrastructure Capability	25		
1.5.1	Capability in India [Owned Node with minimum 250 nodes in each centre (Proof to be submitted)]	10		
	50,000 Candidates per shift	2		
	50,001 – 100,000 Candidates per shift	5		
	>100,000 Candidates per shift	10		
1.5.2	Tier III or above Primary and Secondary Data Centres	15		
	Primary and Secondary Data Centres outsourced by the bidder	5		
	Primary and Secondary Data Centres owned by the bidder	10		
	Primary and Secondary Data Centres owned by the bidder with Cert-in Certified infrastructure.	15		
2	Software/ Solution Approach and Methodology	5		
2.1	Presentation & Demonstration: The marks for Approach and Methodology will be given by the Committee based on the presentation made by the bidder on the same	5		

Kindly attach documentary proof for claims and claimed certifications.

(Signature with date and Seal of Bidder)

Enclosure-III Corrigendum

ANNEXURE – V (Revised)

STRUCTURE OF THE ORGANIZATION

1. Name and address of bidder : _____

2. (a) Telephone No. : _____

(b) Fax No. : _____

(c) Email address : _____

3. Legal Status (Attach copies of original document defining the legal status).

(a) An Individual : _____

(b) A Proprietary/Partnership agency : _____

A Trust: _____

A Limited Company or Corporation: _____

4. Particulars of Registration with various Government bodies & Statutory Tax Authorities: (Attach attested photocopy)

(a) Registration Number : _____

(b) Organization/Place of registration: _____

(c) Date of validity : _____

5. Names and titles of Directors & Officers with Designation to be concerned with this work with Designation of individuals authorized to act for the organization:

6. Were you or your company ever required to suspend the work for a period of more than six months continuously after you commenced the works? If so, give the name of the project and reason for not completing the work.

7. Have you or your constituent partner(s) ever left the work awarded to you incomplete? If so, give name of the project and reason for not completing the work.

8. Have you or your constituent partner(s) been debarred/black listed for tendering in any organization at any time? If so, give details.

9. Details of Tier III or above Primary and Secondary Data Centres.

9.1 Primary and Secondary Data Centres outsourced by the bidder (yes/No):

9.2 Primary and Secondary Data Centres owned by the bidder (yes/No):

9.3 Primary and Secondary Data Centres owned by the bidder with Cert-in Certified infrastructure (yes/No):

10. Area of specialization and interest: _____

11. Any other information considered necessary but not included above.

(Signature with date and Seal of Bidder)

Enclosure-IV Corrigendum

Minimum Exam Centre Server Prerequisites (Revised)

Processor	CPU Speed: 1.5 GHz or above.
RAM	4GB or higher
Screen resolution	1024X768
Operating system	Compatible for candidates systems as clients, must meet the performance criteria
Performance Criteria	<p>Must support at least 100 clients without any perceivable degradation in performance. All mouse/key clicks are to be recorded for each client with time stamp for audit purposes.</p> <p>Response time for question/page loading must be less than one second.</p> <p>All responses to be acted upon in real time.</p>